Electronic Acknowledgement Receipt				
EFS ID:	3048610			
Application Number:	09944676			
International Application Number:				
Confirmation Number:	8505			
Title of Invention:	System and method for automated end-user support			
First Named Inventor/Applicant Name:	Daniel Keele Burgin			
Customer Number:	26874			
Filer:	Eleanor Maria Farrell Schalnat/Merry Jo Kerekes			
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1	Information Disclosure Statement	IDSTrans09944676.pdf	35023	no no	2
Letter	103 (Tai1309944070.pdi	6c07baee3232f2dde1d58f8173b7f2429 68681a6			

Warnings:

Information:

2 Appeal Brief Filed	AppealBrief09944676.pdf	1038502	no	31	
Appeal Brief Filed	Appeaibnei09944070.pui	d8be48c60229677504235d6733146b7 4810c2020	no	31	
Warnings:					
Information					
		Total Files Size (in bytes):	1073525		

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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.